

# AMY BRESNAHAN

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## HUMAN RESOURCES AND ORGANIZATIONAL DEVELOPMENT PROFESSIONAL

- Over 15 years of experience
- Strong written & oral communication skills
- Personable, approachable and professional demeanor
- Calm under pressure
- High ethical standards
- Problem solver / strategic & creative thinker
- At ease speaking in front of large groups and preparing / giving presentations
- Event planning and classroom management
- Critical listener, can quickly and effectively identify needs
- Strong conflict management skills
- Extremely organized
- Quick learner, highly adaptable

## PROFESSIONAL EXPERIENCE

### **The Walt Disney Company, Glendale, CA**

Aug 2017 - Present

Manager, Human Resources Business Partner Consumer Products

- Heavy Organizational Design work during historical company-wide change
- Provide strategic direction for organization and client group consisting of global licensing and commercialization
- Management of operational efficiency and improvement
- Strategic thought partner for senior management
- Active driver for talent planning, culture, process, performance management & organizational structure

### **University of Southern California, Los Angeles, CA**

Aug 2016 - Present

Adjunct Professor & Lecturer, USC Marshall School of Business

- Fulfilled a one-year appointment of Instructor for Organizational Behavior and Leadership
- Led course consisting of lecture, discussion and experiential learning. Focused modules consisted of HR topics such as motivation, perception & decision making, teams, power & influence and organizational design & change
- Facilitated student talent development through a range of exercises, readings and discussions
- Utilized a variety of technologies and instructional methodologies to keep course fresh and engaging
- Coached and mentored individual students to improve content comprehension, critical thinking, various assignments and overall course grades
- Strengthened team dynamics

### **Jacobs Engineering, Corporate Headquarters, Pasadena, CA**

2014 - 2016

Human Resources Business and Delivery Partner

Aug 2015 – Aug 2016

- Supported corporate functional groups with 5000+ employees
- Consulted with line management, providing HR guidance when appropriate
- Managed and resolved complex employee relations issues. Conducts effective, thorough and objective investigations
- Provided day-to-day performance management guidance to line management (coaching, counseling, career development, disciplinary actions)
- Partnered with legal team as needed to help reduce legal risks and ensure regulatory compliance
- Worked closely with management and employees to improve work relationships, build morale, and increase productivity and retention, providing HR policy guidance and interpretation where appropriate
- Developed contract terms for new hires, promotions and transfers
- Assisted international employees with expatriate assignments and related HR matters
- Provided guidance and input on business unit restructures, workforce planning, leadership resource and succession planning
- Evaluated success of program initiatives, including follow-up, to ensure training objectives are met

### **Talent Management and Corporate Human Resources Manager**

Jan 2014 – Aug 2015

- Supported the Talent Acquisition and Learning & Development functions
- Created training material, implementation and follow up surveys and metrics

- Developed training, special programs, internal network coordination, corporate events and workshop logistics

- Oversaw critical hires onboarding / orientation process and university hires program
- Maintained team related activities and senior management communications including presentation packaging
- Drove industry standards and compliance through administration and implementation via talent management systems and a variety of media platforms
- Performed HR-related generalist duties on a professional level and collaborate with senior management in supporting designated geographic regions

**Omnicom Media Group, Playa Vista, CA**

2012 – 2014

Executive Assistant to CEO / Chief of Staff

- Direct support to U.S. CEO of OMD and MAL (Media Arts Lab—Ad agency for Apple)
- Served as head of coordination of operational activities and corporate events within and outside the agency
- Worked with high profile clients such as Apple, Disney, Hasbro, Cisco, Visa, Nissan, Clorox and Hilton Hotels
- Involved with confidential, critical new business pitches. Closely strategize with business development
- Partnered with HR and involved in implementation of key initiatives
- Directed and supervised various information technology representatives and support staff

**CBS Television Studios & Distribution, Los Angeles, CA**

2011 –2012

International Business Affairs / Cable Distribution

- Involved in all aspects of international distribution contracts for television content, including contract editing and coordination of deal negotiations
- Reported to the EVP of International Business Affairs, assisting in overseeing a staff of 20 attorneys and all aspects of HR functions
- Liaised with network clients regarding all aspects of cable sales and advertising / campaign strategies

**Warner Bros. Pictures/Village Roadshow Pictures, Burbank, CA**

2005 –2011

Administrator, International Marketing and Creative Advertising

- Created international exhibitor and convention reels and materials. Coordinated logistics for large conferences, conventions and marketing events.
- Created content for all film marketing including audio visual pieces such as trailers, television commercials, radio spots and print materials such as posters, bus shelters, billboards and building wraps
- Communicated and trained staff of international usage of advertising materials to all international markets
- Supervised administrative assistants and interns. Performed HR generalist responsibilities

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**EDUCATION**
**University of Southern California**

- Executive Master of Business Administration (MBA)

**Pepperdine University**

- Bachelor of Science in Business and Management

**PHRca Certification** – In Progress

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**VOLUNTEER WORK**
**National Human Resources Association** – Active Member Los Angeles Chapter

**Junior League of Pasadena** -- Key member for the Girls Rock Body Wise conference

**Habitat for Humanity Los Angeles, Special Olympics Los Angeles**


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**COMPUTER SKILLS**

- Microsoft Office, Oracle, Workday, Taleo, Hire Right, Insight, QuickBooks, SAP, Concur, Web Ex, Fetch, Entourage, Stream Clip, Adobe, Centricity GE, IDX, Dentrix, McKesson, Ezclaim, Solomon, WinMed. Multitude of software platforms and LMS internal systems.