

Educating the future leaders of the food industry for more than 60 years

Session Dates

March 16 - 19, 2020
September 21 - 24, 2020

* Registration for this course will close one week prior to course start date.

Who Should Attend

Food industry executives, managers & high potentials seeking to grow and strengthen their leadership & strategic thinking skills.

Tuition & Fees

\$3,995 per person includes tuition, course materials and parking; transportation and hotel accommodations not included

About the Program

It is essential for executives in the food industry to continually elevate their personal leadership and management skills in order to effectively lead their organizations. With changes in technology, challenges in maintaining customer loyalty, and new competition altering the playing field, it is important to learn various strategies to expand and sustain growth.

This four day program conducted by faculty from USC's Marshall School of Business will enhance the strategic mindset of executives, managers, and high potentials while providing useful knowledge, engaging discussion, and actionable tools. Focusing on leadership development, team management, marketing strategy, and effective communication, attendees will complete the program inspired and equipped to lead their organizations.

Schedule & Sessions

	DAY 1	DAY 2	DAY 3	DAY 4
7:00 - 7:30 AM	Breakfast	Breakfast	Breakfast	Breakfast
7:30 - 8:00 AM	Introduction & Overview	Review of Previous Day	Review of Previous Day	Review of Previous Day
8:00 - 12:00 PM	Executive Speaker Servant Leaders	Industry Evolution and Disruption	Power/Influence	Communication and Presentation Skills Storytelling
12:00 - 1:00 PM	Lunch	Lunch	Lunch	Lunch
1:00 - 5:00 PM	Strategy	Marketing	Executive Communication	Community College Program Executive in Residence Wrap Up
5:00 - until	Opening Reception		Special Speaker & Reception	

Participant Testimonials

"I left the FIEP program armed with tools on strategy, change and inter-personal relationships I could put to use the following Monday when I returned to the office. I'm so glad I participated!" -- Jillliann DeLawyer, Director of Marketing at Faribault Foods, Inc.

"The program was an exciting four days of relevant information that was presented in a way that made it fun and exciting. The bonds formed with my fellow attendees will be long term relationships. The faculty and staff cultivate a culture of learning." -- Jim Caldwell, District Manager at Food4Less, a Kroger Company

"The tools and information that I now have access too will allow me to become an efficient and effective leader not only for myself within my specific role but also as a generational leader for my company who can help take the Millennial generation to the next level. I would recommend this course to anyone looking to become a servant leader." -- Jillian Clark, Sales Manager, Coscto Team at Trident Seafoods

Executive In Residence



Donna Tyndall

Senior Vice President of Operations, Gelson's Markets

USC Marshall School of Business Food Industry Executive Program (FIEP) has named Donna Tyndall, Senior Vice President of Operations at Gelson's as the Executive-in Residence for FIEP 2020. Tyndall has been a lifetime supporter of education in the food industry and has her undergraduate from UCLA. She is also a graduate of the USC Marshall School of Business Food Industry Management Program, where she was named Student of the Year in the Class of 1989. Tyndall was honored as one of Progressive Grocer's Top Women in Grocery in 2007, and in 2015 she joined the Western Association of Food Chains (WAFC) as a board member. With 45 years in various positions at Gelson's, Tyndall brings a wealth of knowledge and experience to our industry. Gelson's is recognized as one of the nation's premier supermarket chains in the southern California market.

Faculty

- ▶ **Cynthia Alt** is a USC Marshall adjunct faculty and a professor at the Center of Management Communication. She consults for Fortune 200 companies, focusing on assessment, facilitation and development. Her expertise has led to measurable results in productivity, quality, turnover, and customer satisfaction.
- ▶ **Diane M. Badame** is the Assistant Dean for the Marshall MBA Program and Professor of Clinical Marketing at USC. She is widely known for her research on organization behavior and marketing, particularly in the areas of total quality management, advertising and promotion management, and service and product management.
- ▶ **Nate Fast** is a USC Marshall Assistant Professor of Management and Organization and was recently selected by Poets & Quants as one of "The World's 40 Best B-School Under the Age of 40". He studies the determinants and consequences of power and status in groups and organizations. He also examines the psychological processes that influence the spread of culture. His findings have been published in top-tier academic journals.
- ▶ **Shon Hiatt** is the FIEP faculty director and an assistant professor of business strategy at USC Marshall. His research has been published in Academy of Management Journal, Administrative Science Quarterly, and Strategic Management Journal. Prior to joining USC, Professor Hiatt was on faculty at Harvard Business School where he also taught the Global Agribusiness Seminar.
- ▶ **James J. Owens** is an Assistant Professor in the Center of Management Communication at the USC Marshall. He is an expert in professional management communication, including oral, written, negotiation and interpersonal skills, as well as career-related communication such as interviewing, resumes, and networking. He has authored more than 100 articles published in local, national, and international magazines and newspapers.
- ▶ **Cynthia McCloud** is an Adjunct Professor and the Director of the Food Industry programs at Marshall School of Business.
 - ▶ McCloud built her career in sales and marketing specializing in the food retail and manufacturing industries in both the U.S. and also in several international markets. Over the years, she has held roles as EVP and General Manager at several start-ups, Catalina Marketing Europe, Catalina Marketing U.S. and started her career at The Vons Companies in Southern California.
- ▶ **Kyle Mayer** is a USC Marshall Professor of Management and Organization. He researches how firms govern relationships with other firms, with particular attention to the contract and its role in establishing a framework for the relationship. His research has been published in Organizational Science, Academy of Management Journal, Management Science, and Journal of Law, Economics, and Organization.