

GREYS SOŠIĆ

Professor
DSO Department, Marshall School of Business
University of Southern California
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June 2020

ACADEMIC EXPERIENCE

Professor, University of Southern California	February 2020 – present
Distinguished Research Scholar, Lingnan University	August 2019 – present
Associate Professor, University of Southern California	April 2009 – February 2020
Assistant Professor, University of Southern California	August 2002 – April 2009

EDUCATION

Ph.D. (Management Science, with minor in Management Information Systems)	2002
<i>University of British Columbia, Faculty of Commerce and Business Administration</i>	
M.Sc. (Mathematics)	1996
<i>University of Zagreb (Croatia), Faculty of Mathematics and Natural Sciences</i>	
B.Sc. (Mathematics)	1988
<i>University of Zagreb (Croatia), Faculty of Mathematics and Natural Sciences</i>	

RESEARCH

Publications

1. S. Gopalakrishnan, D. Granot, F. Granot, G. Sošić, H. Cui. 2020. "Incentives and Emission Responsibility Allocation in Supply Chains," to appear in *Management Science*
2. F. Tian, G. Sošić, L. Debo. 2020. "Green Recycling Networks," to appear in *European Journal of Operational Research*
3. F. Tian, G. Sošić, L. Debo. 2019. "Manufacturers' Competition and Cooperation in Sustainability: Stable Recycling Alliances," *Management Science*, **65**/10, pp. 4733-4753
4. M. Nagarajan, G. Sošić, C. Tong. 2019. "Dynamic Stable Supplier Coalitions and Invariance in Assembly Systems with Commodity Components," *Operations Research* **67**/5, pp. 1269-1282
5. B. Hezarkhani, G. Sošić. 2019. "Who's Afraid of Strategic Behavior? Mechanisms for Group Purchasing," *Production and Operations Management* **28**/4, pp. 933-954
6. H. Cui, G. Sošić. 2019. "Recycling Common Materials: Effectiveness, Optimal Decisions, and Coordination Mechanisms," *European Journal of Operational Research* **274**/3, pp. 1055-1068
7. X. Huang, G. Sošić, G. Kersten. 2017. "Selling Through Priceline? On the Impact of Name-Your-Own-Price in a Competitive Market," *IIE Transactions* **49**/3, pp. 304-319

8. A. Meca, G. Sošić. 2016. "On Supremum–Norm Cost games," *OR letters* **44**/1, pp. 54-58
9. A. Meca, G. Sošić. 2014. "Benefactors and Beneficiaries: the Effects of Giving and Receiving on Cost-Coalitional Problems," *Production and Operations Management* **23**/9, pp. 1549-1560
10. X. Huang, M. Nagarajan, G. Sošić. 2013. "Some Implications of Pricing Bundles," *Naval Research Logistics* **60**/3, pp. 237-250
11. X. Huang, G. Sošić. 2012. "Repeated Newsvendor Game with Transshipments", *Newsvendor Problems: Models, Extensions and Applications*, T. M. Choi (ed.), Springer International Series in Operations Research and Management Science, pp. 103-136
12. U. Özen, G. Sošić, M. Slikker. 2012. "A collaborative decentralized distribution system with demand updates", *European Journal of Operational Research* **216**/3, pp. 573-583
13. G. Sošić. 2011. "Impact of Demand Uncertainty on Stability of Supplier Alliances in Assembly Models", *Production and Operations Management* **20**/6, pp. 905-920
14. H. Zhang, M. Nagarajan, G. Sošić. 2010. "Dynamic Supplier Contracts under Asymmetric Inventory Information", *Operations Research* **58**/5, pp. 1380-1397
15. X. Huang, G. Sošić. 2010. "Analysis of Industry Equilibria in Models with Sustaining and Disruptive Technology", *European Journal of Operational Research* **207**/1, pp. 238-248
16. X. Huang, G. Sošić. 2010. "Transshipment of Inventories: Dual Allocations vs. Transshipment Prices", *Manufacturing and Services Operations Management* **12**/2, pp.299-312
17. X. Huang, G. Sošić. 2010. "Repeated Newsvendor Game with Transshipments under Dual Allocations", *European Journal of Operational Research* **204**/2, pp. 274-284
18. G. Sošić. 2010. "Stability of Information-Sharing Alliances in a Three-Level Supply Chain", *Naval Research Logistics* **57**/3, pp. 279-295
19. M. Nagarajan, G. Sošić. 2009. "Coalition Stability in Assembly Models", *Operations Research* **57**/1, pp. 131-145
20. M. Nagarajan, G. Sošić. 2008. "Game-Theoretic Analysis of Cooperation among Supply Chain Agents: Review and Extensions", *European Journal of Operational Research* **187**/3, pp. 719-745
21. G. Sošić. 2007. "Collusion in Second-Price Auctions under Minimax Regret Criterion", *Production and Operations Management* **16**/4, pp. 471-482
22. M. Nagarajan, G. Sošić. 2007. "Stable Farsighted Coalitions in Competitive Markets", *Management Science*, **53**/1, pp. 29-45
23. G. Sošić. 2006. "Transshipment of Inventories among the Retailers: Myopic vs. Farsighted Stability", *Management Science*, **52**/10, pp. 1493-1508
24. D. Granot, G. Sošić. 2005. "Formation of Alliances in Internet Based Supply Exchanges", *Management Science*, **51**/1, pp. 92-105
25. D. Granot, G. Sošić. 2003. "A Three Stage Model for a Decentralized Distribution System of Retailers", *Operations Research*, **51**/5, pp 771-784
26. T. Eilam Tzoreff, D. Granot, F. Granot, G. Sošić. 2002. "The Vehicle Routing Problem with Pickups and Deliveries on Some Special Graphs", *Discrete Applied Mathematics*, **116**/3, pp 193-229

Working Papers

1. G. Sošić. "Rethinking Salt Supply Chains: Costs and Emissions Analysis for Co-production of Salt and Freshwater from U.S. Seawater"
2. G. Sošić. "Stable Linking of Emission Permit Markets"
3. U. Özen, M. Slikker, G. Sošić. "The core of m -attribute games", 2nd round in *Production and Operations Management*
4. M. Nagarajan, G. Sošić, H. Zhang. "Stability of Group Purchasing Organizations," revising for resubmission to *Manufacturing and Services Operations Management*

Work in Progress

1. Y. Zheng, G. Sošić, K. Giannoutsou. "Experimental Study of Stable Recycling Alliances"
2. D. Granot, F. Granot, G. Sošić. "Allowance Trading in Cap-and-Trade Programs"
3. U. Ozen, G. Sošić. "Cooperation in Queueing System"
4. H. Cui, G. Sošić. "Rebound Effects under Manufacturer's Intervention into Secondary Market"
5. A. Meca, G. Sošić. "PMAS Allocations and Stability of Coalition Structures"
6. M. Slikker, G. Sošić, F. Tian. "Cooperation for Sustainability: Sharing Technology to Improve Product Recyclability"

PRESENTATIONS

Invited Talks at Academic Institutions

- 2018: University Miguel Hernandez, Elche, Spain; University of Nottingham, UK; Penn State, Smeal College of Business
- 2017: University of Utah, Eccles School of Business; Georgia Tech, Scheller College of Business
- 2016: University of Chicago, Booth School of Business; University of British Columbia, Sauder School of Business
- 2015: University of Zagreb, Croatia, Faculty of Electrical Engineering and Computing; University of Zagreb, Croatia, Faculty of Science; Zagreb School of Economics and Management, Croatia; University of Osijek, Croatia, Department of Mathematics; UC Riverside, School of Business Administration; Southern Methodist University, Cox School of Business; University of Western Ontario, Ivey School of Business
- 2013: UC Irvine, Paul Merage School of Business; UC San Diego, Rady School of Management
- 2011: MIT, Operations Research Center; Hong Kong University of Science and Technology
- 2010: Carnegie Mellon University, Tepper School of Business; Tilburg University, Holland; Eindhoven University of Technology, Holland; University Miguel Hernandez, Elche, Spain; HEC, Paris, France; Institut Henri Poincaré, Paris, France; Ohio State University, Fisher College of Business; McGill University, Desautels Faculty of Management
- 2009: UC Riverside, Mini-conference on Frontier Research in Supply Chain Management; Cornell University, Johnson School of Business; University of Chicago, Booth School of Business; University of North Carolina at Chapel Hill, Kenan-Flagler School of Business; University of Michigan, Ross School of Business
- 2008: Plenary speaker, KOI 2008, Croatia; Washington University in St. Louis, Olin School of Business

2007: New York University, Stern School of Business; University of British Columbia, Sauder School of Business; Chinese Academy of Sciences, Beijing, China; University of Zagreb, Faculty of Economics, Croatia; Eindhoven University of Technology, Holland

2006: UC Irvine, Paul Merage School of Business; UCLA, Anderson School of Management, Southern California OR/OM day; University of Southern California, Marshall School of Business; Purdue University, Krannert School of Management

2002: Carnegie Mellon University, Graduate School of Industrial Administration; Case Western Reserve University, Weatherhead School of Management; University of Kansas, School of Business; Stanford University, Department of Management Science and Engineering; University of California at Berkeley, Department of IEOR; Queen's University, School of Business; Northwestern University, Department of IEMS; University of Southern California, Marshall School of Business

2001: University of British Columbia, Faculty of Commerce and Business Administration

Conference Presentations

"Recycling Common Materials",
MIC 2019, Opatija, Croatia, 2019

"Incentives and Emission Responsibility Allocation in Supply Chains",
6th Workshop on Cooperative Game Theory in Business Practice, Leipzig, Germany, 2019; SING 13, Paris, France, 2017

"Allocation of Greenhouse Gas Emissions in Supply Chains",
8th IFAC Conf. on Manufacturing Modeling, Management & Control, Troyes, France, 2016; Management International Conference (MIC), Pula, Croatia, 2016; INFORMS, Philadelphia, 2015; SoCal NEGT Symposium, Los Angeles, 2015; EurOMA Conference, Neuchatel, Switzerland, 2015

"Manufacturers' Competition and Cooperation in Sustainability: Stable Recycling Alliances",
IFORS, Barcelona, Spain, 2014

"Benefactors and Beneficiaries in Cost-Coalitional Games",
EURO, Rome, Italy, 2013

"Green Recycling Networks",
CORS, Vancouver, BC, 2013; MSOM, Fontainebleau, France, 2013

"How Cooperative can Firms be in Green Production?",
ICIL/MOTSP, Invited lecture, Zadar, Croatia, 2012; SING 8, Budapest, Hungary, 2012

"Stable Allocations for k -Additive Cost Games with Critical Players",
SING 7, Paris, France, 2011

"Stable Group Purchasing Organizations",
KOI, Split, Croatia, 2010; EURO, Lisbon, Portugal, 2010; SING 6, Palermo, Italy, 2010; GMT, St. Petersburg, Russia, 2010; Product and Service Innovation Conference, Salt Lake City, 2010; INFORMS, San Diego, October 2009

"Stable Supplier Coalitions in Assembly Systems with Commodity Components",
INFORMS, San Diego, 2009

"A Decentralized Distribution System with the Manufacturer's Buyback and Resale",
INFORMS, Seattle, 2007

- "Impact of Friction and Membership Cost and Demand Shape on Coalition Stability in Assembly Models"*,
INFORMS, Seattle, 2007
- "Optimal Dynamic Supplier Contracts under Asymmetric Inventory Information"*,
MSOM, Beijing, China, 2007
- "Coalition Stability in Assembly Models"*,
INFORMS International, Puerto Rico, 2007; INFORMS, Pittsburgh, 2006; MSOM, Atlanta, 2006
- "Stability of Information-Sharing Alliances in a Three-Level Supply Chain"*,
INFORMS International, Hong Kong, China, 2006; INFORMS, San Francisco, 2005
- "Transshipment of Inventories Among the Retailers: Myopic vs. Farsighted Stability"*
INFORMS, Pittsburgh, 2006 (JFIG paper competition finalist); IFORS, Honolulu, 2005; MSOM, Evanston, 2005; INFORMS, Denver, 2004
- "Stable Farsighted Coalitions in Competitive Markets"*,
MSOM, Eindhoven, Netherlands, 2004; INFORMS, Atlanta, 2003
- "Price-Setting Retailers Facing Stochastic Demand: Effects of Clearance Pricing and Inventory Sharing"*,
INFORMS Meeting, Atlanta, 2003
- "Formation of Alliances in Internet Based Supply Exchanges"*,
INFORMS Meeting, Miami, 2001
- "A Three Stage Model for a Decentralized Distribution System of Retailers"*,
CORS, Quebec City, 2001; INFORMS, San Antonio, 2000; ISMP, Atlanta, 2000

Panels/discussions/workshops

- Moderator, *"Sustainability in Supply Chains,"* 7th Annual Global Supply Chain Excellence Summit, Los Angeles, 2019
- Discussant, Early Career Sustainable OM Workshop, U San Diego, San Diego, 2019.
- Panelist, *"Women in Supply Chain,"* Deloitte-Marshall School of Business, USC, 2018
- Moderator, *"Operations & Supply Chain Management,"* Career Insights, Marshall School of Business, USC, 2018
- Moderator, *"Sustainability in Supply Chains,"* 6th Annual Global Supply Chain Excellence Summit, Los Angeles, 2018
- Panelist, *"Editor's Panel: Meet Journals and Their Editors,"* MIC, Pula, Croatia, 2016
- Discussant, Sustainable Supply Chain Workshop, NC State, Raleigh, 2016.
- Panelist, *"Supply Chain Risk,"* 4th Annual Global Supply Chain Excellence Summit, Los Angeles, 2016
- Panelist, *"End-to-end Supply Chain Orchestration,"* 3rd Annual Global Supply Chain Excellence Summit, Los Angeles, 2015
- Moderator, *"ASEAN and Greater China breakout session,"* 2nd Annual Global Supply Chain Excellence Summit, Los Angeles, 2014
- Panelist, M-POWER event "Research, Teaching and Service: Prioritizing Your Skill Set to Become a Successful Academic," Marshall School of Business, USC, 2014
- Presenter, Engineering student society workshop, "Supply Chain management," USC, 2013, 2014
- Panelist on Research and publishing, INFORMS Doctoral Colloquium, 2011
- Panelist, Behavioral and Quantitative Game Theory Workshop, 2009

Discussant, Multi-Echelon Conference, Northwestern University, Evanston, June 2005.

TEACHING

Marshall School of Business, University of Southern California

Supply Chain Management (MBA/MSc program)	2003-present
Sustainable Supply Chains (MBA/MSc program)	2011-present
Sourcing and Supplier Management (MBA/MSc program)	2011-present
Supply Chain Management (undergraduate program)	2003-2009
Game Theory in Supply Chains (Ph.D. program)	Fall 2007
Markov Decision Processes (Ph.D. program)	Fall 2004
Stochastic Modeling in Operations (PhD program)	Spring 2003

Faculty of Commerce and Business Administration, University of British Columbia

Decision Analysis (M.Sc./Ph.D. program)	Spring 2002
Markov Decision Processes (M.Sc./Ph.D. program)	Spring 2002
Application of Statistics in Business (undergraduate program)	Spring 2001

Faculty of Economics and Tourism (Pula), University of Rijeka, Croatia

Introduction to Computer Science (undergraduate program)	1994-1997
Mathematics for Economists (undergraduate program)	1992, 1994-97
Macroeconomics (undergraduate program)	1993

STUDENT SUPERVISION

Doctoral Students

Research supervisor: Katerina Giannoutsou (DSO Department, Marshall School of Business, 2019-present), Anna Sokolova (DSO Department, Marshall School of Business, 2017-2018), Hailong Cui (DSO Department, Marshall School of Business, 2014-2020; currently at U. Minnesota), Fang Tian (DSO Department, Marshall School of Business, 2009-2015; currently at Pepperdine U.), Liang Han (IOM Department, Marshall School of Business, 2009-2012), Xiao Huang (IOM Department, Marshall School of Business, 2004-2009; currently tenured at Concordia U.)

Dissertation committee member: Karl Waggoner (Northeastern University College of Professional Studies, 2019); Hyoung Song (Department of Economics, USC, 2014); Hermel Dror (University of British Columbia, 2011); Guangwen Kong (IOM, Marshall School of Business, 2013); Nan Xia (IOM, Marshall School of Business, 2008); Nasser Al-Rifai (ISE, USC, 2008); Ulas Ozen (Eindhoven University of Technology, Holland, 2007); Chunyang Tong (IOM, Marshall School of Business, 2006), Kevin Bao (Marketing, Marshall School of Business, 2004)

Master Students

Research supervisor: Hyun Soo Park (2009-2010), Howard Lukmito (2013)

Internship advisor: Hsuan Liu (2017)

Faculty advisor for case competition: ASCM case competition (2019), Deloitte case competition (2016),

Global supply chain case competition Amsterdam (2016)

Undergraduate Students

Bachelor thesis advisor: Han Chiu (2005)

Honors student advisor: Youngjae Lee (2012)

Applied Projects

Impact of Relaxation of Ethanol Availability on The Achievement of CI Reduction Targets In California, part of the project “Analysis And Forecasting Of California Low Carbon Fuel Standard Pricing”, USC Marshall Center for Global Supply Chain Management, 2018

Impact of ZEV Adoption on the Achievement of CI Reduction Targets in California, part of the project “Analysis And Forecasting Of California Low Carbon Fuel Standard Pricing”, USC Marshall Center for Global Supply Chain Management, 2017

Initiatives for reduction in HDV environmental impact in POLA/LB, part of the project “Port Solution Research at Ports of Los Angeles and Long Beach,” USC Marshall Center for Global Supply Chain Management, 2016-2017

AWARDS

POMS Outstanding Senior Editor Award	2019
IISE Transactions Design & Manufacturing Best Paper Award	2018
Management Science Meritorious Service Award	2010
Management Science Distinguished Service Award	2009
Marshall Dean’s Awards for Research Excellence	2007
Outstanding Editorial Review Board Member, Decision Sciences Journal	2007
MSOM Meritorious Service award	2006, 2007, 2009, 2012
Finalist, JFIG Paper Competition	2006

GRANTS AND FELLOWSHIPS

USC Advancing Scholarship in the Humanities and Social Sciences, \$10,000	2011
US Air Force Office for Scientific Research grant 09NL410; Behavioral and Quantitative Game Theory Workshop, with M. Dror, \$30,000	2010
NSF grant #0946328; Behavioral and Quantitative Game Theory Workshop, Co-PI M. Dror, \$49,999.99	2009
Marshall School of Business grant; Behavioral and Quantitative Game Theory Workshop, Co-PI M. Dror, \$10,000.00	2009
Hugo E. Meilicke Memorial Fellowship	2000 – 2001
University of British Columbia Graduate Fellowship	1998 – 2000, 2001 – 02
Outreach Doctoral Fellowship in Business Administration	1997 –1998
Faculty of Commerce International Graduate Tuition Scholarships	1997 – 1999
Faculty of Graduate Studies International Graduate Tuition Scholarships	1997 – 1999
City of Pula Undergraduate Scholarship	1983 – 1988

Uljanik Shipbuilding Corp. Undergraduate Scholarship

1983 – 1988

VISITING SCHOLAR

University of British Columbia, Canada	June 2018
University Miguel Hernandez, Elche, Spain	May 2018
University of Nottingham, UK	May 2018
University of British Columbia, Canada	March 2016
Eindhoven University of Technology, Holland	June 2012
University Miguel Hernandez, Elche, Spain	July 2012
Eindhoven University of Technology, Holland	November 2010
Tilburg University, Holland	November 2010
University Miguel Hernandez, Elche, Spain	October 2010

EDITORIAL AND REVIEWING ACTIVITIES

Associate Editor, <i>Operations Research</i>	2018-present
Senior Editor, <i>Production and Operations Management</i>	2011-present
Associate Editor, <i>IIE Transactions</i>	2009-present
Associate Editor, <i>Manufacturing & Service Operations Management</i>	2008-present
Associate Editor, <i>Management Science</i>	2014-2017
Associate Editor, <i>Decision Sciences</i>	2010-2016
Editorial board member, <i>Croatian Operational Research Review</i>	2013-present
Editorial board member, <i>Manufacturing & Service Operations Management</i>	2005
Editorial board member, <i>Decision Sciences</i>	2005-2010

Referee for *Management Science*, *Operations Research*, *Manufacturing & Service Operations Management*, *European Journal of Operational Research*, *Production and Operations Management*, *Operations Research Letters*, *IIE Transactions*, *Naval Research Logistics*, *International Journal of Production Economics*

ACADEMIC SERVICES

Conferences

Stream/track organizer, EURO 2013, 2016, 2018; IFORS 2014, 2017; INFORMS 2013
Program committee member, KOI (International Conference on Operational Research), Croatia, 2014, 2016, 2018, 2020
Session organizer, INFORMS 2000, 2001, 2004, 2007, 2008, 2010, 2011, 2012, 2016, 2017, 2019; INFORMS International 2006, 2007; POMS 2011, 2012, 2017; SING 2011; CORS 2013, 2016; IFORS 2014

Judge/reviewer, MSOM Sustainable Operations SIG meeting, 2014
Program Committee Member, ICORES Conference 2014
Scientific committee member, ICIL (International Conference on Industrial Logistics), Croatia, 2012, 2014
Co-organizer (with M. Dror, U. of Arizona), Behavior and Quantitative Game Theory Conference, Newport Beach, CA, May 14-16 2010.
Review board of the MSOM Supply Chain SIG Conference, 2010
M&SOM Conference Reviewer Committee, 2009
Organizer, Southern California OR/OM Conference, University of Southern California, June 2005.
Co-chair, Multi-Echelon Conference, University of Southern California, Los Angeles, June 2003

Competitions

Judge, POM Student Paper Competition, 2009, 2017, 2018, 2020
Judge, POMS Skinner Early Career Research Award, 2017
Judge, JFIG Paper Competition, 2013, 2014, 2015
Judge, MSOM Student Paper Competition, 2006-2015
POMS College of Supply Chain Management Student Paper Competition Chair, 2011
POMS College of Supply Chain Management Student Paper Competition Committee, 2010, 2012

Miscellaneous

The Israel Science Foundation grant reviewer, 2019
NSF CAREER grant reviewer, 2018
VP for meetings, MSOM, 2013-2014
Member of NSF review panel, 2011
The Israel Science Foundation grant reviewer, 2010
Member of M&SOM Editorial Review Committee, 2008

UNIVERSITY SERVICES

IOM/DSO department

Representative for DSO department, Faculty Council, 2019-2020
Ph.D. coordinator for Operations group in IOM/DSO department, 2008-2011, 2018-2020
Ph.D. coordinator for IOM/DSO department, 2011-2018
Recruiting Search Committee Chair, Operations Management, 2004, 2013
Member of the IOM/DSO Annual Performance Review committee, 2007, 2010, 2011, 2017
Member, 4th year PEG committee for Song-Hee Kim, DSO department, 2018
Chair, PEG committee for Hamid Nazerzadeh tenure, DSO department, , 2015
Member, PEG committee for Murat Bayiz promotion, DSO department, 2014
Chair, 4th year PEG committee for Leon Zhu, IOM department, 2009
Member of the IOM Department chair search committee, 2009
Recruiting Search Committee Member, Operations Management, 2005-present
Recruiting Search Committee Member, Information Systems, 2014/2015

Seminar series organizer for Operations group in IOM department, 2003-2006, 2008-2009

Marshall School of Business

Chair, DSO Department, 2020-present

President Elect, Faculty Council, 2020

Chair, Ph.D. Sub-committee on designing the stock and flow targets, 2020

iORB Review Panel Member, 2018

Member of the Committee on Doctoral Programs, Marshall School of Business, USC, 2011-present

External member, 4th year PEG committee for Heikki Rantakari and Ricardo Alonso, FBE department, USC, 2011

Member of the Committee on Research and Faculty Recognition, Marshall School of Business, USC, 2009-2011

Member of the Committee on Undergraduate Programs, Marshall School of Business, USC, 2009-2010

Junior Faculty Brown Bag seminar co-organizer, Marshall School of Business, USC, 2006-2007

Member of the Strategic Planning Committee, Marshall School of Business, USC, 2005

University of Southern California

Member, Subcommittee for Sustainable Procurement, USC Academic Senate, 2016-2017

Member, Subcommittee for Sustainable Procurement, USC, 2016

Member, Graduate School Faculty Advisory Council, USC, 2011-2014

OTHER PROFESSIONAL EXPERIENCE

Teaching and Research Assistant, University of British Columbia	1998 – 2002
Teaching and Research Assistant, University of Rijeka, Croatia	1992 – 1997
System Analyst, Elektroimpex Ltd., Pula, Croatia	1992 – 1997
System Analyst, Uljanik Shipbuilding Industry, Pula, Croatia	1988 – 1992

PROFESSIONAL MEMBERSHIPS

INFORMS, Institute for Operations Research and Management Science

MSOM, Manufacturing and Services Operations Management

POMS, Production and Operations Management Society