

My Report

Last Modified: 08/02/2013
Filter By: Report Subgroup

1. Name (optional)

Text Response
Ryan Arango
Brett Derby
Steven Wald
RYAN ARANGO
Andrew Dippel
Andrew Dippel

Statistic	Value
Total Responses	6

2. E-mail Address (optional)

Text Response	
bderby@usc.edu	
RARANGO@USC.EDU	
stong@usc.edu	
andrew.dippel@usc.edu	
andrew.dippel@usc.edu	



Statistic	Value
Total Responses	5

3. Location

#	Answer	Bar	Response	%
39	Aalto University School of Economics		0	0%
4	Australian National University		0	0%
6	Chinese University of Hong Kong		0	0%
5	Copenhagen Business School		0	0%
3	Corvinus University of Budapest		0	0%
37	Chulalongkorn University		0	0%
2	ESADE Business School		0	0%
40	ESCEM		0	0%
38	ESCP-EAP		0	0%
65	Fudan University		0	0%
13	HEC School of Management		0	0%
7	Hong Kong UNiversity of Science and Technology		0	0%
58	ICHEC Brussels		0	0%
63	IE School of Business		0	0%
15	Korea University Business School		0	0%
16	National University of Singapore		0	0%
18	National Taiwan University		0	0%
27	Peking University		0	0%
14	Rotterdam School of Management		0	0%
61	Seoul National University		0	0%
19	Singapore Management University		9	100%
1	Thammasat University		0	0%
57	Universidade de Nova de Lisbon		0	0%
64	Universiidad de Carlos Madrid III		0	0%
11	Universita Commerciale Luigi Bocconi		0	0%
62	University of Hong Kong		0	0%
9	University of Manchester, Manchester Business School		0	0%
10	University of Melbourne		0	0%
12	University of Navarra		0	0%
17	University of St. Gallen		0	0%
59	Vienna University of Economics and Business		0	0%
8	WHU Otto Beisheim School of Management		0	0%
	Total		9	

Statistic	Value
Min Value	19
Max Value	19
Mean	19.00
Variance	0.00
Standard Deviation	0.00
Total Responses	9

4. What is your academic status this semester?

#	Answer	Bar	Response	%
1	Sophomore		0	0%
2	Junior		5	56%
3	Senior		4	44%
	Total		9	

Statistic	Value
Min Value	2
Max Value	3
Mean	2.44
Variance	0.28
Standard Deviation	0.53
Total Responses	9

5. What is your expected date of graduation from USC (Semester and year, eg Fall 2009)?

Text Response
May 2010
Spring 2010
Spring 2010
Spring 2010
MAY 2009
Spring 2011
May 2010
Spring 2012
Spring 2012

Statistic	Value
Total Responses	9

6. What is your major?

Text Response
Business
Business Administration
Business
BUAD
BUSINESS
Business Administration
Business Administration
Business Administration
Business Administration

Statistic	Value
Total Responses	9

7. What is your concentration (Business majors only)?

Text Response	
International Business/ Real Estate Finance	
International Business - IEP Concentration	
Finance	
INTERNATIONAL BUSINESS, REAL ESTATE FINANCE	
Marketing	
International Business	
International Business	
International Business	

Statistic	Value
Total Responses	8

8. Please indicate the term in which you were abroad (semester and year, eg Fall 2009).

Text Response
Spring 2009
Spring 2009
Spring 2009
Spring 2009
SPRING 09
Fall 2009
Fall 2009
Fall 2010
Fall 2010

Statistic	Value
Total Responses	9

9. I. GENERAL PROGRAM EVALUATION Please rate the following items:

#	Question	Very dissatisfied	Somewhat dissatisfied	Neutral	Mostly satisfied	Very satisfied	Total Responses	Mean
1	1. Your overall satisfaction with the program.	0	0	0	3	6	9	4.67

Statistic	1. Your overall satisfaction with the program.
Min Value	4
Max Value	5
Mean	4.67
Variance	0.25
Standard Deviation	0.50
Total Responses	9

10.

#	Question	Not at all so	Somewhat so	Neutral	Mostly so	Very much so	Total Responses	Mean
1	2. To what extent did the program meet your expectations?	0	0	0	5	4	9	4.44
2	3. To what extent was your participation in the program a valuable learning experience?	0	0	0	1	8	9	4.89

Statistic	2. To what extent did the program meet your expectations?	3. To what extent was your participation in the program a valuable learning experience?
Min Value	4	4
Max Value	5	5
Mean	4.44	4.89
Variance	0.28	0.11
Standard Deviation	0.53	0.33
Total Responses	9	9

11.

#	Question	Would not recommend at all	May recommend with reservations	Neutral	Would surely recommend	Would recommend most strongly	Total Responses	Mean
1	4. To what extent would you recommend this program to other USC students?	0	0	0	1	8	9	4.89

Statistic	4. To what extent would you recommend this program to other USC students?
Min Value	4
Max Value	5
Mean	4.89
Variance	0.11
Standard Deviation	0.33
Total Responses	9

12. II. ACADEMIC PROGRAM

#	Question	Not at all so	Somewhat so	Neutral	Mostly so	Very much so	Total Responses	Mean
1	5. To what extent were your courses intellectually challenging?	0	0	0	5	4	9	4.44
2	6. How comparable was the quality of instruction and academic demand of classes to that of USC?	0	0	1	4	4	9	4.33

Statistic	5. To what extent were your courses intellectually challenging?	6. How comparable was the quality of instruction and academic demand of classes to that of USC?
Min Value	4	3
Max Value	5	5
Mean	4.44	4.33
Variance	0.28	0.50
Standard Deviation	0.53	0.71
Total Responses	9	9

13.

#	Question	Strongly disagree	Disagree	Neutral	Agree	Strongly Agree	Total Responses	Mean
1	7. The grading system used in the courses was explained.	0	1	0	3	5	9	4.33
2	8. I was able to register for all the classes that I wanted.	0	2	0	4	3	9	3.89

Statistic	7. The grading system used in the courses was explained.	8. I was able to register for all the classes that I wanted.
Min Value	2	2
Max Value	5	5
Mean	4.33	3.89
Variance	1.00	1.36
Standard Deviation	1.00	1.17
Total Responses	9	9

14.

#	Question	Not at all so	Somewhat so	Neutral	Mostly so	Very much so	Total Responses	Mean
1	9. To what extent were you prepared for the coursework?	0	0	0	4	5	9	4.56
2	10. To what extent do you feel you were immersed in the culture of the host country?	0	0	1	4	4	9	4.33
3	11. To what extent did you gain a better appreciation of the host culture's perspectives?	0	0	0	2	7	9	4.78

Statistic	9. To what extent were you prepared for the coursework?	10. To what extent do you feel you were immersed in the culture of the host country?	11. To what extent did you gain a better appreciation of the host culture's perspectives?
Min Value	4	3	4
Max Value	5	5	5
Mean	4.56	4.33	4.78
Variance	0.28	0.50	0.19
Standard Deviation	0.53	0.71	0.44
Total Responses	9	9	9

15.

#	Question	Very dissatisfied	Somewhat dissatisfied	Neutral	Mostly satisfied	Very Satisfied	Total Responses	Mean
1	12. Please rate your overall satisfaction with the content of the courses you took.	0	0	1	4	4	9	4.33
2	13. Please rate your overall satisfaction with the quality of instruction.	0	0	1	5	3	9	4.22

Statistic	12. Please rate your overall satisfaction with the content of the courses you took.	13. Please rate your overall satisfaction with the quality of instruction.
Min Value	3	3
Max Value	5	5
Mean	4.33	4.22
Variance	0.50	0.44
Standard Deviation	0.71	0.67
Total Responses	9	9

16.

#	Question	Very low	Somewhat low	Average	Higher than average	Very high	Total Responses	Mean
1	14. Please rate the overall level of faculty interest in students.	0	0	0	5	4	9	4.44

Statistic	14. Please rate the overall level of faculty interest in students.
Min Value	4
Max Value	5
Mean	4.44
Variance	0.28
Standard Deviation	0.53
Total Responses	9

17.

#	Question	Very dissatisfied	Somewhat dissatisfied	Neutral	Mostly satisfied	Very satisfied	Total Responses	Mean
1	15. Please rate your overall satisfaction with the academic program.	0	0	1	3	5	9	4.44

Statistic	15. Please rate your overall satisfaction with the academic program.
Min Value	3
Max Value	5
Mean	4.44
Variance	0.53
Standard Deviation	0.73
Total Responses	9

18. III. LANGUAGE PREPARATION If you did not take a foreign language class this semester, please choose "Not applicable" for each question.

#	Question	Not applicable	Poor	Needs improvement	Fair	Good	Excellent	Total Responses	Mean
1	16. How were your language skills before the program?	6	0	0	1	1	1	9	2.33
2	17. How were your language skills after the program?	6	0	0	1	1	1	9	2.33
3	18. Your living situation aided your language acquisition.	6	0	0	1	1	1	9	2.33

Statistic	16. How were your language skills before the program?	17. How were your language skills after the program?	18. Your living situation aided your language acquisition.
Min Value	1	1	1
Max Value	6	6	6
Mean	2.33	2.33	2.33
Variance	4.25	4.25	4.25
Standard Deviation	2.06	2.06	2.06
Total Responses	9	9	9

19.

#	Question	Very dissatisfied	Somewhat dissatisfied	Neutral	Mostly satisfied	Very satisfied	Total Responses	Mean
1	19. If you studied a foreign language on the program, please rate your overall level of satisfaction with the language education component of the program.	1	0	8	0	0	9	2.78

Statistic	19. If you studied a foreign language on the program, please rate your overall level of satisfaction with the language education component of the program.
Min Value	1
Max Value	3
Mean	2.78
Variance	0.44
Standard Deviation	0.67
Total Responses	9

20. IV. SUPPORT SERVICES Please rate your level of satisfaction with the following categories:

#	Question	Very dissatisfied	Somewhat dissatisfied	Neutral	Mostly satisfied	Very satisfied	Total Responses	Mean
1	20. On-site academic advising	0	0	2	4	3	9	4.11
2	21. On-site orientation	0	0	0	6	3	9	4.33
3	22. On-site academic facilities (e.g. classrooms, libraries, computer labs), excluding housing.	0	0	1	5	3	9	4.22
4	23. Communication with the USC Marshall office in Los Angeles	0	0	1	5	3	9	4.22
5	24. Overall impression of on-site support services	0	0	1	4	4	9	4.33

Statistic	20. On-site academic advising	21. On-site orientation	22. On-site academic facilities (e.g. classrooms, libraries, computer labs), excluding housing.	23. Communication with the USC Marshall office in Los Angeles	24. Overall impression of on-site support services
Min Value	3	4	3	3	3
Max Value	5	5	5	5	5
Mean	4.11	4.33	4.22	4.22	4.33
Variance	0.61	0.25	0.44	0.44	0.50
Standard Deviation	0.78	0.50	0.67	0.67	0.71
Total Responses	9	9	9	9	9

21. V. HOUSING Please rate your level of satisfaction with the following categories:

#	Question	Very dissatisfied	Somewhat dissatisfied	Neutral	Mostly satisfied	Very satisfied	Total Responses	Mean
1	25. Housing coordination	0	3	2	4	0	9	3.11
2	26. Location of student housing	0	2	1	5	1	9	3.56
3	27. Quality of housing arrangements	2	1	3	3	0	9	2.78

Statistic	25. Housing coordination	26. Location of student housing	27. Quality of housing arrangements
Min Value	2	2	1
Max Value	4	5	4
Mean	3.11	3.56	2.78
Variance	0.86	1.03	1.44
Standard Deviation	0.93	1.01	1.20
Total Responses	9	9	9

22. VI. OPEN ENDED QUESTIONS 31. Why did you choose this program?

Text Response	
Location, Quality of Education, Country History	
Asia is becoming the center of business; favorable exchange rate; warm climate and tropical travel destinations; wasn't sure when else I would have the chance to explore Southeast Asia in the future because of the long distance from the US making 1 or 2 week trips less practical than Europe	
Location, English-Speaking Country, Heard good things about it	
Location in South East Asia, english language spoken, safety of the city.	
Experiencing new cultures and countries is very important to me.	
Because I wanted to be immersed in a different culture than my own and I wanted was very impressed by the facilities and reputation SMU has.	
Because I wanted to study in Southeast Asia in a country where I would feel comfortable and learn a lot about not only business but also about different cultures. Singapore is a very Westernized country so I felt very comfortable. Singapore is one of the best places to learn about business because of the focus on entrepreneurship. Singapore is also a great place to learn about the diverse Chinese, Indian, and Malay cultures in addition to the national Singaporean culture.	
I wanted to study in Southeast Asia and Singapore was my favorite location in that region. I also wanted to study in Singapore because of its diversity as a country and its high business reputation as one of the 4 Asian Tigers. I preferred SMU over NUS because SMU was located downtown and I wanted to be around the main city area of the country. I also wanted to study in Singapore because it is a travel hub, so I could have the opportunity to travel to many countries easily when I had breaks in the semester and after the semester ended.	
Statistic	Value
Total Responses	8

23. 32. Please compare these aspects of your program with study at USC.

#	Question	Equivalent	USC/Abroad Better	USC/in L.A. Better	Total Responses	Mean
1	1) Quality of instruction	6	1	1	8	1.38
2	2) Content of courses	5	3	0	8	1.38
3	3) Intellectual challenge of courses	7	0	1	8	1.25
4	4) Faculty interest in/support of students	6	2	0	8	1.25
5	5) Individual assistance provided	7	1	0	8	1.13

Statistic	1) Quality of instruction	2) Content of courses	3) Intellectual challenge of courses	4) Faculty interest in/support of students	5) Individual assistance provided
Min Value	1	1	1	1	1
Max Value	3	2	3	2	2
Mean	1.38	1.38	1.25	1.25	1.13
Variance	0.55	0.27	0.50	0.21	0.13
Standard Deviation	0.74	0.52	0.71	0.46	0.35
Total Responses	8	8	8	8	8

24. 33. How much study time per week do you recommend in order to keep up with classes?

Text Response
10-15 hours
~5 hours
4 hours
7-10
25
10
2 to 4 hours per week per class outside of class.
2-9 hours per week per class depending on the class. When having to do group projects, a midterm, or a final however, you will spend much more time.

Statistic	Value
Total Responses	8

25. 34. How, if at all, does the structure of the courses differ from those at USC? Did you like or dislike these differences?

Text Response

Much more focus on group work while abroad, less day to day assignments...Less stress while abraod..

Each class you have a group project that accounts for a large percentage of the overall grade and the group meetings can consume a large amount of time, this was a dislike but groups are very understanding of exchange students and their travel schedules and make it as accommodating as possible.

A lot more group projects at SMU. You have to meet a lot more out of class for these projects.

There was more group work abraod

SMU's class structure is pretty similar to USC, except they put far more emphasis on groupwork. Along with a group final project, there are usually a couple in class group presentations. I wouldn't mind this so much, except most classes keep you in the same group for the entire semester, and if you get stuck in a bad group from the very beginning, getting these projects done with is like pulling teeth.

Each course only meets once a week, which I like more because you have more time to do other things.

Most of the work is focused on group projects that are usually worth either the majority or a large percentage of your grade. If there are any finals, they are usually cumulative in stead of covering only half of the semester. There also may be either no or few individual assignments. Lastly, all of the major projects of the semester and some major tests or quizzes tend to be during the last two weeks of classes, so the work of the semester is mostly focused at the end of the semester. I disliked the difference of the heavy weight of the group project on my grades and the heavy focus of the semester's work at the very end of the semester.

There was much more emphasis on group work, and a final group project in every class was worth either most or a large percentage of your grade. The semester also tended to have the most classwork focused on the last 2 weeks of school. At USC, most of the classwork is usually focused between midterms and finals so there is not as much stress because of work is more spread out.

Statistic	Value
Total Responses	8

26. 35. Are there courses or professors that you would particular recommend? Please explain:

Text Response

Strategy- Sophia Shing Sports Marketing- John Davis

Financial Institutions, Instruments, and Markets with Prof. Joesph Lim Strategy with Prof. Adel Dimian Sports Marketing with Prof. John Davis

Mitchell Fredorka - teaches Fixed Income Investments. He is a really good teacher. I would also recommend John Davis who teaches Sports Marketing.

Sophia Shing,a professor from Harvard Business school very intelligent and willing to help the students. John Davis Sports marketing professor.

If you're interested in organizational behavior and human resources, the class Organizational Change and Design (OBHR215) with Professor Chow Wai Fong is a very good one. Be prepared to start work extremely hard starting with Week 1. The students in this class are some of the most dedicated and outspoken that I've encountered this entire semester. Also, DO NOT take this class if you have no prior experience with organizational design and reaching organizational charts.

Adel Dimian, Gregor Haff

Yes, take Raj Komaran for International Business, Jane Wang for Consumer Behavior, Sudhi Seshadri for Promotions Management, and Khoo Hock Seng for Enterprise Development. They are all fantastic professors and you will get a valuable learning experience from each of them. Some classes are harder than other, but all are worth taking.

All of the courses I had: Consumer Behavior, Promotions Management, Enterprise Development, and International Business. All of the professors I had: Dr.Jane Wang, Dr. Sudhi Seshadri, Dr. Khoo Hock Seng, and Dr, Raj Komaran.

Statistic	Value
Total Responses	8

27. 36. Are there courses or professors that you would advise against taking?
Please explain:

Text Response
NA
New Product Development Analysis of Derivatives
Tu Jun - He teaches Derivatives and is very difficult to understand. He is also very boring.
None
Intelligent Organisations with Prof. Liang Thow Yick is the biggest load of BS I have ever endured in my life. While the basis of the course is on organisations as an open, continuously learning system, the archaic way in which the professor chooses to teach his class leaves no room for any opinion except for his own. He makes you read his textbook which he wrote. He makes you read papers that he wrote. There are absolutely no other points of view except for his.
Business Law
Anything in accounting or finance. I heard from exchange students that classes are extremely difficult and some professors tend to make students many make up classes on Saturdays because of having to cancel class during the week due to industry work commitments outside of teaching. I cannot personally advise against any particular class.
I heard from exchange students at SMU to avoid taking anything in the Finance department.

Statistic	Value
Total Responses	8

28. 37. Has participation in this program influenced your academic or career goals? How?

Text Response
It has led me to realize that I will be most happy doing what I love not what I thought would be a good profession...
Has further enforced my desire to spend time working abroad during my career. Also helped me to realize the Asian workforce is no more intelligent than I am, disproving many stereotypes.
Not really
No
It has made me less afraid of stepping into a foreign environment, and I am definitely more interested in seeking internship and job opportunities overseas now than I was before.
Made me realize I want to be more involved with the non-profit industry. During my travels in Indonesia, Vietnam, etc I witnessed economic and health disparities youth face.
Yes. This program has made me strongly consider taking a job opportunity overseas, if presented with the right opportunity. I also want to learn and become fluent in Mandarin and possibly 1 or more other foreign languages. Lastly, I want to go on exchange for 1 more semester during my undergraduate college career and also during 1 semester when I go to graduate school for an M.B.A. in the future. I want to do all of this because I have learned so much about about other cultures and countries, and I want to continue to learn from them in the future. Also, learning other languages is crucial to communicate and understand the rest of the world.
Participating in this program has given me the confidence to live abroad if a great international opportunity to work overseas was available to me. I am now focused on moving to an industry where I can have the opportunity to relocate to an international office after first working in the US. Academically, I would like to study abroad on exchange once again as an undergraduate and also as a graduate student in an M.B.A. program in the future.

Statistic	Value
Total Responses	8

29. Please tell us about your experience with the foreign language of your host country: 38. Besides English, what is (are) the language(s) most prominently spoken on the campus of the university where you studied?

Text Response
English...
Chinese but English is the main language in Singapore
Chinese
N/A
Chinese
Chinese, Malay, Indian
Mandarin and Tamil
Mandarin Chinese and Tamil

Statistic	Value
Total Responses	8

30. 39. Did you speak the host language, or receive any language training in the host language prior to, or during your semester abroad? If yes, please explain:

Text Response
N/A
No
The national language of Singapore is English so everyone knows english. It is very easy to adapt to.
I only spoke English
No
Main language is English, so I wasn't forced to learn the other langauges.
Yes, I spoke entirely in English, one of the official languages of the country. All of my classes were taught in English and daily communication in Singapore was possible in English, so I did not learn any other language and did not have to in order to communicate.
Yes, English is one of the official langages of Singapore. No language training was needed.

Statistic	Value
Total Responses	8

31. Then rate:

#	Question	Excellent	Good	Fair	Poor	Total Responses	Mean
1	1) Your language skills before the program:	6	2	0	0	8	1.25
2	2) Language training on the program:	6	2	0	0	8	1.25
3	3) Your proficiency after the program:	6	2	0	0	8	1.25

Statistic	1) Your language skills before the program:	2) Language training on the program:	3) Your proficiency after the program:
Min Value	1	1	1
Max Value	2	2	2
Mean	1.25	1.25	1.25
Variance	0.21	0.21	0.21
Standard Deviation	0.46	0.46	0.46
Total Responses	8	8	8

32. 40. Did cultural/social activities sponsored by the program assist you in language acquisition?

Text Response
No language barrier
N/A
Same language
No
No
I played basketball and some of the players taught me certain phrases.
Not applicable - I am already fluent in English
Not applicable

Statistic	Value
Total Responses	8

33. 41. Did outside/other activities help? Please explain.

Text Response	
No language barrier	
N/A	
No	
I did not lear any other language	
No	
Not really	
Not applicable - I am already fluent in English	
Not applicable	

Statistic	Value
Total Responses	8

34. 42. What percentage of students on the campus of your host country (would you estimate) actively speak English?

Text Response
99.9%
99%
100%
95%
90%
100%
100 percent
100%

Statistic	Value
Total Responses	8

35. 43. How would you recommend that students prepare for language differences abroad?

Text Response

Not sure...

No need.

Nothing - it is the same language

NOT SURE, IT WAS NOT AN ISSUE FOR ME.

In Singapore, there are four official languages: English, Chinese, Malay, and Tamil. You will get by with speaking only English, but don't expect everybody to understand what you're saying.

Not necessary

Students do not need to prepare for language differences in Singapore because English is an official language. Singaporeans do speak Singaporean slang by mixing various words of other languages and their own expressions into English into a form known as Singlish. You will pick up much of the more commonly used Singlish slang while in Singapore. Other than picking up Singlish, Mandarin or Tamil is helpful, but not necessary to learn. If you want to learn a foreign language in Singapore, learn Mandarin because it is more widely used in Singapore since the majority of the population is ethnically Chinese.

Immersion is the best method to learn new languages, but with few opportunities like that, do the best that you can with university and private classes, Rosetta Stone, speaking to friends or family that know other languages, or any other method you can use to learn as much as you can. At least pick up a phrasebook so that you can learn common phrases and terms needed for everyday life. Without a lot of language training, you will always revert back to the languages you already know so do not be too hard on yourself and expect to have some obstacles when communicating in new languages.

Statistic	Value
Total Responses	8

38. 44. Did you live in...

#	Answer	Bar	Response	%
1	Dorm		0	0%
2	Apartment		7	100%
3	Other		0	0%
	Total		7	

Statistic	Value
Min Value	2
Max Value	2
Mean	2.00
Variance	0.00
Standard Deviation	0.00
Total Responses	7

39. 45. If you used STA Travel for transportation arrangements, were you satisfied? Please explain.

Text Response	
NA	
N/A	
I didn't use it	
N/A	
Did not use STA Travel	
Yes	
I did not use STA Travel because it is very expensive. It is much cheaper to make travel arrangements personally.	

Statistic	Value
Total Responses	7

40. 46. Is there any aspect of the program that you would like to see changed or different? (VERY IMPORTANT!)

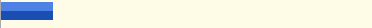

Text Response
More help finding housing...
More help finding housing, also, more clarification in class registration and dates, no need to show up until after new year's to start classes in the spring.
Not really. SMU is an awesome school and the city of Singapore is unbelievable. It is definitely one of the best programs USC offers
IT WAS VERY SIMPLE THERE IS NO NEED FOR ANY CHANGES
The only complaint I have about the program is that I wish that the unit requirement for this particular school could get lowered. USC requires us to take 5 classes at SMU to cover 15 USC units, equal to one Business concentration. I was only able to register into 4 classes, and I already felt that this work load was plenty.
No
Yes, there should be more focus on helping students find private accommodation in Singapore because university leased property available to USC exchange students is unacceptable. My air conditioning was broken for the entire time I was in my apartment and it was never fixed even though maintenance people worked on it. I also dealt with a cockroach problem because the shower drains were not covered and cockroaches crawled out of them, even though I kept my apartment clean. Lastly, toward the end of the semester during the last month of classes, my internet connection would continually disconnect because there was something wrong with the modem in my apartment. It was not fixed until finals week. I was given a refund of 300 SGD as compensation only for my air conditioning unit being broken. Part of the refund came out of the 200 SGD utilities deposit that I paid, of which I would have normally received some of it back as a refund anyway because I did not use much electricity. I deserved to receive a refund from the utilities deposit and a larger refund in rent, but that is not what I was given.

Statistic	Value
Total Responses	7

41. 47. Additional comments on services and coordination.

Text Response	
more help finding housing..	
Do it, time of my life.	
Nope	
NONE	
Maitence people come to your apartment sometimes at inconvenient times or when you are not available. It is sometimes very hard to schedule an appointment when maintenance people can come to your apartment when it is convenient for you and when you are available. Also, it takes multiple maintenance visits for something to be fixed.	
Statistic	Value
Total Responses	5

42. Please tell us about your travel experiences. 48. How did you find your arrangements to the host institution?

#	Answer	Bar	Response	%
1	Travel Agent		1	14%
2	Online		6	86%
3	Other:		0	0%
	Total		7	

Other:

Statistic	Value
Min Value	1
Max Value	2
Mean	1.86
Variance	0.14
Standard Deviation	0.38
Total Responses	7

43. Would you recommend this method?

Text Response	
Yes..	
Yes	
Yes	
YES	
Yes	
Yes	
Yes, but you can book tickets easily on your own for less money.	

Statistic	Value
Total Responses	7

44. 49. What was the average cost for round-trip tickets to your host country?

Text Response	
\$1,500 1 month in advance	
\$1600 from East Coast	
1300	
1500	
US\$2500	
\$2000 roughly	
1800	

Statistic	Value
Total Responses	7

45. 50. How often did you travel and to where?

Text Response

almost every weekend... Malaysia, Thailand, Indonesia, Hong Kong, Macau, Philippines, Vietnam, Cambodia, Singapore

Atleast every other weekend since I only had class M-W. Traveled to Vietnam (Hanoi, Halong Bay, Nha Trang, and Saigon), Cambodia (Siem Reap, Sihaunkville, Phnom Penh), Thailand (Bangkok and Phuket/Ko Phi Phi), Malaysia (Kuala Lumpur and Perhentian), Borneo, Bali, Philippines.

I traveled roughly every other weekend. I went to Thailand, Cambodia, Vietnam, Hong Kong, Indonesia, Malaysia, and Borneo.

EVERY WEEKEND CAMBODIA HONG KNOG VIETNAM THAILAND PHILLIPINES MACAU INDONESIA

Malaysia (Kuala Lumpur, Malacca) Thailand (Phuket, Koh Phi Phi, Krabi) Vietnam (Ha Noi, Ho Chi Minh) Indonesia (Bintan Island)

I went to four other countries: Malaysia, Indonesia, Vietnam, Thailand.

I traveled for 24 days outside of Singapore and 8 days around Singapore for vacation. Outside of Singapore, I went to Ubud, Bali Indonesia for 10 days/nights (I was supposed to be there for 1 day, but my passport and luggage was stolen, and I was forced to stay there that long until I received my emergency passport form the US consulate), Cambodia for 3 days/nights, Kuala Lumpur for 1 day/night, the Philippines for 5 days/nights, and Taiwan for 5 days/nights.

Statistic	Value
Total Responses	7

46. 51. Did the structure of the host institution's course schedule foster travel opportunity or prevent it? Why?

Text Response	
Foster, only had classes 5 times a week- Monday through Wednesday	
Foster, class once a week for 3 hours and had class Monday through Wednesday.	
It fostered it because you only have class once a week. I therefore only had class from Monday-Wednesday	
IT FOSTERED IT, I ONLY TOOK CLASSES 3 DAYS A WEEK.	
Most of these locations were close enough that weekend trips were completely possible. If you avoid having Monday or Friday classes, then a 3 or 4 day gap is plenty. Also, there is a Recess Week in the middle of term that allows for a longer one-week trip to a further location (mine was 8-day Vietnam trip)	
Somewhat prevented it because courses are somewhat heavy. But during light periods can easily travel.	
Foster or did not foster depending on your class schedule. I had class Monday through Thursday and co-curricular activities on Friday and Saturday, so I did not heavily travel during the semester. However, I did travel during mid-term recess and finals study week. Those week breaks foster travel at least for few days during each break.	
Statistic	Value
Total Responses	7

47. 52. Do you have any tips or information about traveling while abroad that you would like to share with upcoming exchange students preparing for their trip?

Text Response

Plan ahead ... make friends with other exchange students, don't just stick with those from your home school.

Cheap airlines - JetStar, Tiger Airlines, Air Asia Travel as much as possible, dollar goes a long way in Southeast Asia and weather is awesome, beaches are beautiful.

Don't be afraid to travel! Travel as often as you can. The surrounding areas are safe and I never felt threatened.

NEVER TRAVEL ALONE.

If you find a good hostel, usually they provide some good services such as cheap airport transportation or booking of travel packages. Really, sometimes it's better NOT to plan accommodations or transportation in advance, and plan while you're at the location. Your plans change, and having a strict schedule can sometimes be a disadvantage.

Use Tiger Airways!

Get a money belt and always carry your passport with you in it. It is safer than leaving your passport at your accommodation. Always ask for a business card and phone number of where you are staying. If you do not have to register your name and passport when you arrive at your accommodation, do not stay there unless you are in a place where there is nowhere much else to go and formal registration is not common. Also stay somewhere where the room key is easily identifiable with your accommodation. Budget your trips well and plan them ahead in order to save money. Avoid going alone on planes because if you are meeting people overseas, something may occur and you may not get to your group. Make a lot of friends and a group of a fewer closer ones because you will probably travel with the same group of people. Carry a travel kit full of useful medical drugs and other items such as diarrhea pills and bandages. Carry photocopies of your passport and drivers license and your original drivers license along with any other needed emergency documents and copies of them in case of an emergency in addition to leaving copies at your university and with your emergency contacts. Be prepared for anything because plans can change and anything can happen. Lastly, be alert and weary of your own and your travel group's well being and safety.

Statistic	Value
Total Responses	7

48. 53. EXPENSES: How much spending money FOR THE ENTIRE SEMESTER would you recommend that the next participants budget for this program?

#	Answer	Min Value	Max Value	Average Value	Standard Deviation
1	General (including food, entertainment, local transportation)	1,000.00	5,000.00	1,990.00	1,414.46
2	Housing/rent	600.00	4,000.00	2,503.57	1,094.72
3	General travel during semester	100.00	6,000.00	3,042.86	2,378.27
4	Books & miscellaneous supplies	84.00	500.00	313.43	172.00
5	Other expenditures (please explain)	0.00	2,000.00	681.43	828.90

Other expenditures (please explain)	
Gifts	
CLOTHES, SOUVENIRS	
Electronic emergencies	
International Travel	

49. 54. Did you experience any form of crime, or were you in danger at any time (such as the victim or witness of assault, robbery, etc.)? If yes, please explain:

Text Response
No crime, a few fights broke out with locals and friends of mine... I was hit a few times nothing serious... my friend was hit in the face and needed 10 stitches..
No, extremely safe in Singapore
No
A friend of mine was jumped while in Malaysia, Kuala Lumpur. He was punched and kicked in the face and needed 8 stitches.
No. Well, someone people got their laptop stolen, but that was because they left them unattended in public areas. We got too used to the idea of Singapore being a safe country.
In Thailand I had my purse stolen while I was on a tuk-tuk and a motorist grabbed it and sped off/.
Yes, my luggage bag with my passport in it was stolen in a homestay in Bali, Ubud, Indonesia. I was not in danger, but I had to stay in Ubud for a week until I was able to receive an emergency passport from the US consulate and I had to spend about a thousand in extra dollars to survive for an extra week, pay for the passport, and replace things that were stolen.

Statistic	Value
Total Responses	7

50. 55. Before departure from USC, or upon immediate arrival to your host country, do you think you were adequately warned and/or prepared to deal with most incidents mentioned in the Health and Safety section of this evaluation?

Text Response	
YES	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes.	

Statistic	Value
Total Responses	7

51. 56. If you did not feel adequately prepared (response to question #55), what do you think you needed to know or hear in advance? How could you have been better informed and/or prepared?

Text Response
NA
N/A
N/A
No
I was adequately prepared, so I did not feel that I needed to be better informed and/or prepared.

Statistic	Value
Total Responses	5

52. 57. Were you knowledgeable about your USC overseas insurance coverage policy?

Text Response
YES
Yes
Not really
yes
No
Yes
Yes.

Statistic	Value
Total Responses	7

53. 58. Did you experience any negative treatment that you feel was related to your ethnicity, race, national origin, gender, sexual orientation, or religion? If yes, please explain:

Text Response
NO
No
No
NO
No
No
No.

Statistic	Value
Total Responses	7

54. 59. What was the best part of the program?

Text Response	
Traveling to exotic locations, good exchange rate....	
Traveling around Southeast Asia	
The other exchange students I met at SMU. There are people all over the world and they are all really nice and fun to travel and party with. Also, the places I traveled to were amazing. The most beautiful beaches you will ever see are all around Singapore.	
TRAVELING	
Meeting people from so many different countries.	
Everything was amazing. Probably playing for the basketball team.	
Learning about the Singaporean cultures along with the cultures of the various countries I visited.	
Statistic	Value
Total Responses	7

55. 60. What was the most difficult part?

Text Response	
Studying	
Distance from home, family, and friends; arrange travel plans	
Nothing was really that difficult to be honest. Singapore is one of the easiest cities to navigate and get used to in the world. It is very clean, very safe, and very Westernized.	
NOT SEEING MY FAMILY	
Saying goodbye to all these wonderful people that I've met. Oh, and getting used to the Singaporean weather: hot, 100% humidity.	
Business law class.	
Adjusting to having to settle daily living issues in a foreign country while balancing my school work at the same time.	

Statistic	Value
Total Responses	7

56. 61. Describe a situation that you experienced as a result of culture shock or cultural misunderstanding. How did you resolve it?

Text Response
not too many... 4
Taxi drivers not understanding English and having to work through directions using a map.
N/A
NONE
Um, not much. I'm Chinese, so I was pretty used to most cultural norms even before I got here.
Their version of english is quite bad.
Sometimes when I wanted to order something for food, I was given the wrong food order. I would tell the people who made a mistake what I wanted to order, and then the food order would be resolved. Another time, I needed directions in Taiwan and the person who I asked did not know English. She asked someone who knew conversational English to help me, and he did.

Statistic	Value
Total Responses	7

57. 62. Describe something that you are proud of having accomplished during your stay.

Text Response
traveling to 9 countries and taking 5 courses
Traveling to over 7 countries and having an incredible time in every location.
Traveling to all the various countries that I would never have thought I would ever travel to.
TRAVELING TO 9 COUNTRIES AND TAKING 5 CLASSES AT THE SAME TIME
Planned so many backpacker trips on my own, and didn't get mugged or anything.
Surviving Thailand after having all my money and id's stolen.
I am proud that I was able to survive in a country outside of the United States and balance my studies, daily living errands, and social life. Adjusting to another country is not an easy task.

Statistic	Value
Total Responses	7

58. 63. What do you wish you had known about before leaving?

Text Response	
NA	
More about the travel spots in Southeast Asia but it was easy to educate myself.	
N/A	
NOTHING	
Can't think of anything.	
Nothing.	
How the US economy would get worse and how much money I would exactly need so that I would have exchanged all of my money in August before the economy got worse and the US dollar fell.	
Statistic	Value
Total Responses	7

59. 64. Do you have any travel tips to share?

Text Response	
travel as much as you can...	
Use budget airlines and plan out your trips to maximize your time. Buy cheap travel guides where ever you go to hit all the major stops. Use hostelworld.com and wikitravel.org	
Travel as much as you can! There sooo many places to see in Southeast Asia that you will never run out of places to see.	
PLAN AHEAD BUT REALIZE THAT YOU WILL WANT TO TRAVLE IN LARGE GROUPS SO	
I already told you some.	
Go in groups. Stay in business hostels.	
Be prepared, aware, with a group, and safe when you travel is the main point. I went into detail earlier in the questionnaire.	
Statistic	Value
Total Responses	7

60. 65. What would you like to say to the students going after you?

Text Response

just travel don't take too many classes you learn so much when you travel...

Keep an open mind and enjoy yourself, this is a once in a lifetime experience, never go into something with a negative outlook or it is guaranteed to suck.

Have fun! I am so jealous of you right now. I would go again and do another semester abroad in Singapore in a second. Also, be open and meet as many exchange students as possible! Don't just travel and hang out with people from USC. Trust me!

MAKE SURE THAT YOU TRAVEL AS MUCH AS POSSIBLE.

Singapore is SUCH a great exchange location. You meet so many Southeast Asian cultures, and you also meet so many open-minded European students (I mean, where do you think Europeans students go when they want to study abroad, hm?) It's also such a good centralized location for traveling in surrounding Southeast Asian countries.

Enjoy every moment! It goes by too fast!

Try to have a good balance of everything when on exchange and make lots of friends. Also, learn as much from the country you are in and any other countries you travel to as much as possible. Also try to learn as much from other people as possible, both from full-time and exchange students. Lastly, be adventurous and open-minded because you will get more out of the experience that way.

Statistic	Value
Total Responses	7

61. 66. Any final thoughts...

Text Response	
Thanks for organizing exchange with SMU...	
Do it, time of my life!	
You are going to have the best 4 months of your life. Don't hold back!	
Thanks for the opportunity.	
Loved it, wish I could go on exchange again.	
Singapore and South East Asia were amazing. Memories for a lifetime.	
Try to do things off the beaten path when it comes to travel, because you can get a lot out of doing something uncommon and unique.	

Statistic	Value
Total Responses	7